



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Robert C. Haas

**DATE:** February 2012

**FROM:** Deputy Superintendent Steven DeMarco

**REF:** Professional Standards Unit

**SUBJECT:** Monthly Report – January 2012

Sir:

The following are the monthly reports for the Professional Standards Unit. The first report is a synopsis of all citizen complaints, staff investigations, line investigations, administrative audits, Police Review and Advisory Board (PRAB) complaints forwarded to the Department and a miscellaneous section that outlines other unit activity. Also included is a report that identifies the monthly performance measures of the section, a summary of all use of force incidents for the month and an update on field inspections.

### **Overall Unit Activity**

This page will chart the total number of cases handled by the unit, and also subdivide the total number of cases into four (4) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

### **Types of Complaint/Investigation and Disposition**

These pages define and categorize the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations and administrative audits. These charts show how many investigations are being conducted in each system, how many cases are open, how many are closed and the disposition of each closed case.

The following is a narrative of all citizen complaints, staff investigations, line investigations, administrative audits and PRAB cases received or initiated during the month.

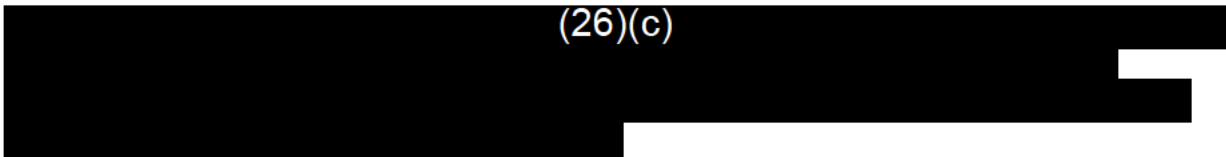
**Citizen Complaints**

There was one (1) citizen complaints filed during the month of January 2012.

- Complainant 2012-001 alleges that Officer Jean Baptiste #392 made rude comments after an accident.

**Staff Investigations**

There was one (1) Staff Investigations initiated during the month of January 2012.

-  (26)(c)

**Line Investigations**

There was one (1) Line Investigations initiated during the month of January 2012.

- Complaint# 2012-003 alleges Coworkers had a verbal dispute in office.

**Administrative Audits**

There were no administrative audits conducted during the month of January 2012.

**PRAB**

There were no Police Review and Advisory complaints received during the month of January 2012.

Respectfully Submitted,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Unit

CAMBRIDGE POLICE DEPARTMENT  
Professional Standards Unit

MONTHLY REPORT FOR: January 2012

<b>Activity</b>	<b>This Month This Year</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	1	0	1	+100%
Staff Investigations	1	0	1	+100%
Line Investigations	1	0	1	+100%
Administrative Audits	0	0	0	0
<b><i>TOTAL</i></b>	3	0	3	+300%

**CAMBRIDGE POLICE DEPARTMENT**  
Professional Standards Unit

CITIZEN COMPLAINT TRACKING SYSTEM - January 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	1	---	--	---	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
<b>TOTAL</b>	1	1	1	---	---	---	---	---

LINE INVESTIGATION TRACKING SYSTEM - January 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	1	---	---	---	---	---	---
Sick Leave Violation	---	---	---	---	---	---	---	---
Court Time Violation	---	---	---	---	---	---	---	---
Tardiness Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Duties)	----	---	---	---	---	---	---	---
<b>TOTAL</b>	1	1	1	---	---	---	---	---

CAMBRIDGE POLICE DEPARTMENT

## Professional Standards Unit

STAFF INVESTIGATIONS TRACKING SYSTEM - January 2012

Nature of Complaint	Month	YTD Total	Open	Closed	<b><i>CASE DISPOSITIONS</i></b>			
					Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior	---	---	---	---	---	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Various)	1	1	---	---	---	---	---	---
<b>TOTAL</b>	1	1	1	---	---	---	---	---

ADMINISTRATIVE AUDITS TRACKING SYSTEM - January 2012

Nature of Complaint	2012Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn	Recommendations
Audits	0	0	---	---	---	---	---	0
Departmental Policy	---	---	---	---	---	---	---	---
Other	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	0	0	0	0	0	0	0

**CAMBRIDGE POLICE DEPARTMENT**  
**QUALITY CONTROL UNIT**

CITIZEN COMPLAINT TRACKING SYSTEM - December 2011

Nature of Complaint	Month	Year Total	Open	Closed	<b><i>CASE DISPOSITIONS</i></b>			
					Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior	1	2	---	2	1	---	1	---
Improper Police Procedure	---	4	---	4	3	1	---	---
Excessive Force	---	1	---	1	1	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
<b>TOTAL</b>	---	7	---	7	5	1	1	0

LINE INVESTIGATION TRACKING SYSTEM - December 2011

Nature of Complaint	Month	Year Total	Open	Closed	<b><i>CASE DISPOSITIONS</i></b>			
					Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior	---	1	---	1	---	1	---	---
Sick Leave Violation	---	---	---	---	---	---	---	---
Court Time Violation	---	---	---	---	---	---	---	---
Tardiness Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Duties)	----	6	---	6	2	4	---	---
<b>TOTAL</b>	---	7	---	7	2	5	0	0

CAMBRIDGE POLICE DEPARTMENT  
QUALITY CONTROL UNIT

STAFF INVESTIGATIONS TRACKING SYSTEM - December 2011

<b><u>CASE DISPOSITIONS</u></b>								
<b>Nature of Complaint</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	---	---	---	---	---	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	1	1	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Various)	---	4	---	4	---	4	---	---
<b>TOTAL</b>	---	5	1	4	0	4	0	0

ADMINISTRATIVE AUDITS TRACKING SYSTEM - December 2011

<b><u>CASE DISPOSITIONS</u></b>								
<b>Nature of Complaint</b>	<b>2011 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>	<b>Recommendations</b>
Audits	1	0	---	---	---	---	---	0
Departmental Policy	---	---	---	---	---	---	---	---
Other	---	---	---	---	---	---	---	---
<b>TOTAL</b>	8	0	0	0	0	0	0	0





# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner R. Haas

**DATE:** February 2012

**FROM:** Deputy Superintendent Steven J. DeMarco

**SUBJECT:** Performance Measures FY12

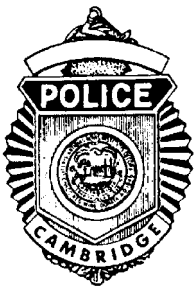
Sir:

The following is a summary of the FY12 performance measures as of January 31, 2012

<b>PERFORMANCE MEASURES</b>	<b>FY11 PROPOSED</b>	<b>06/30/11 ACTUAL</b>	<b>FY12 PROPOSED</b>	<b>7/31/12 ACTUAL</b>
1. Number of administrative audits conducted by staff	8	7	8	2
2. Complete "quality of service" assessment forms – incident reports	250	250	300	174
3. Complete "quality of service" assessment forms – m/v stops	250	250	300	155
4. Conduct field inspection audits	60	60	60	4

Respectfully,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Section



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Robert C. Haas

**DATE:** April 10, 2012

**FROM:** Deputy Superintendent Steven DeMarco

**REF:** Professional Standards Unit

**SUBJECT:** Monthly Report – March 2012

Sir:

The following are the monthly reports for the Professional Standards Unit. The first report is a synopsis of all citizen complaints, staff investigations, line investigations, administrative audits, Police Review and Advisory Board (PRAB) complaints forwarded to the Department and a miscellaneous section that outlines other unit activity. Also included is a report that identifies the monthly performance measures of the section, a summary of all use of force incidents for the month and an update on field inspections.

### **Overall Unit Activity**

This page will chart the total number of cases handled by the unit, and also subdivide the total number of cases into four (4) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

### **Types of Complaint/Investigation and Disposition**

These pages define and categorize the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations and administrative audits. These charts show how many investigations are being conducted in each system, how many cases are open, how many are closed and the disposition of each closed case.

The following is a narrative of all citizen complaints, staff investigations, line investigations, administrative audits and PRAB cases received or initiated during the month.

### Citizen Complaints

There were no citizen complaints filed during the month of March 2012.

### Staff Investigations

There was two (2) Staff Investigations initiated during the month of March 2012.

- Medford PD reported to our [REDACTED] 41 § 97D [REDACTED]
- A female Cambridge resident came to the police station to report an altercation that occurred at the [REDACTED] (26)(f) [REDACTED]. While leaving (26)(f) she was struck in the face by Officer Kevin Dottin.

### Line Investigations

There were no Line Investigations initiated during the month of March 2012.

### Administrative Audits

There were five (5) administrative audits conducted during the month of March 2012.

- 57 Supervisors and Officers were inspected. One officer was documented for being late to roll call. All other officers in compliance.

### PRAB

There were no Police Review and Advisory complaints received during the month of March 2012.

- PRAB Notified PSU that former Officer Carl Pilgrim file a complaint against PSU for improper treatment—

Respectfully Submitted,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Unit

CAMBRIDGE POLICE DEPARTMENT  
Professional Standards Unit

MONTHLY REPORT FOR: March 2012

<b>Activity</b>	<b>This Month This Year</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	0	1	1	0
Staff Investigations	2	2	4	+50%
Line Investigations	0	4	1	-75%
Administrative Audits	5	0	5	0
<b><i>TOTAL</i></b>	2	7	6	-14%

**CAMBRIDGE POLICE DEPARTMENT**

Professional Standards Unit

CITIZEN COMPLAINT TRACKING SYSTEM - March 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	1	---	--	1	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	1	0	1	---	---	---	---

LINE INVESTIGATION TRACKING SYSTEM - March 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	1	---	1	---	1	---	---
Sick Leave Violation	---	---	---	---	---	---	---	---
Court Time Violation	---	---	---	---	---	---	---	---
Tardiness Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Duties)	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	1	0	1	---	---	---	---

CAMBRIDGE POLICE DEPARTMENT

## Professional Standards Unit

STAFF INVESTIGATIONS TRACKING SYSTEM - March 2012

Nature of Complaint	Month	YTD Total	Open	Closed	<b><i>CASE DISPOSITIONS</i></b>			
					Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior	---	---	---	---	---	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Various)	2	4	---	---	---	---	---	---
<b>TOTAL</b>	2	4	4	---	---	---	---	---

ADMINISTRATIVE AUDITS TRACKING SYSTEM - March 2012

Nature of Complaint	2012Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn	Recommendations
Audits	5	0	5	---	---	---	---	0
Departmental Policy	---	---	---	---	---	---	---	---
Other	---	---	---	---	---	---	---	---
<b>TOTAL</b>	5	0	5	5	0	0	0	0

**CAMBRIDGE POLICE DEPARTMENT**

Professional Standards Unit

CITIZEN COMPLAINT TRACKING SYSTEM - February 2012

Nature of Complaint	Month	Year Total	Open	Closed	<b><i>CASE DISPOSITIONS</i></b>			
					Exonerated	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior	0	1	---	--	1	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	1	0	1	---	---	---	---

LINE INVESTIGATION TRACKING SYSTEM - February 2012

Nature of Complaint	Month	Year Total	Open	Closed	<b><i>CASE DISPOSITIONS</i></b>			
					Exonerated	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior	0	1	---	1	---	1	---	---
Sick Leave Violation	---	---	---	---	---	---	---	---
Court Time Violation	---	---	---	---	---	---	---	---
Tardiness Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Duties)	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	1	0	1	---	---	---	---

CAMBRIDGE POLICE DEPARTMENT  
Professional Standards Unit

STAFF INVESTIGATIONS TRACKING SYSTEM - February 2012







# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner R. Haas

**DATE:** April 10, 2012

**FROM:** Deputy Superintendent Steven J. DeMarco

**SUBJECT:** Performance Measures FY12

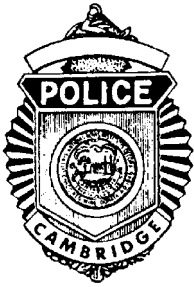
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1. Number of administrative audits conducted by staff	8	7	8	2
2. Complete "quality of service" assessment forms – incident reports	250	250	300	219
3. Complete "quality of service" assessment forms – m/v stops	250	250	300	179
4. Conduct field inspection audits	60	60	60	9

Respectfully,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Section



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Robert C. Haas

**DATE:** May 7, 2012

**FROM:** Deputy Superintendent Steven DeMarco

**REF:** Professional Standards Unit

**SUBJECT:** Monthly Report – April 2012

Sir:

The following are the monthly reports for the Professional Standards Unit. The first report is a synopsis of all citizen complaints, staff investigations, line investigations, administrative audits, Police Review and Advisory Board (PRAB) complaints forwarded to the Department and a miscellaneous section that outlines other unit activity. Also included is a report that identifies the monthly performance measures of the section, a summary of all use of force incidents for the month and an update on field inspections.

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The following is a narrative of all citizen complaints, staff investigations, line investigations, administrative audits and PRAB cases received or initiated during the month.

### Citizen Complaints

There were no citizen complaints filed during the month of April 2012. (See Below)

### Staff Investigations

There was one (1) Staff Investigations initiated during the month of April 2012.

- (26)(f) filed a complaint with the Cambridge Police Department and the Police Review and Advisory Board (PRAB) alleging that on April 19, 2012 two police officers in Kendall Sq. near the MBTA station spoken to him rudely and told him he was banned from Kendall Sq. and not to return. (2012-26—PR 12-04)

### Line Investigations

There was one (1) Line Investigations initiated during the month of April 2012.

- Officer was charged with insubordination to a supervisor and general duty obligations. (2012-20)

### Administrative Audits

There were five (5) administrative audits conducted during the month of April 2012.

- All officers inspected were found in compliance.

### PRAB

There were no Police Review and Advisory complaints received during the month of April 2012.

- See Staff Investigations listed above (12-04)

### INQUIRY

PSU followed up on six (6) inquiries during the month of April 2012

- (26)(f) filed a motion in Middlesex Superior Court (Civil) Docket (26)(f) alleging that he left the Middlesex Probate Court and came to the Cambridge Police Department but was not allowed to file a complaint. City Solicitor's Office handled legal action. (26)(f) never showed up and the motion was dismissed. Investigation unfounded as no officers remembered interacting with (26)(f)
- (26)(f) stated he approached an officer sitting in a marked police cruiser in Harvard Yard and asked the officer for help. The officer refused and rolled up the window and began reading his kindle. Did not wish to file formal complaint but wanted officer spoken to. Follow-up investigation revealed totally different version of events. Lt. Riley will handle additional follow-up with officer
- (26)(c) wrote a letter to Commissioner Haas through the City Solicitor's Office outlining a stop of (26)(c) See Incident report (26)(c) Talks on going with (26)(c) and family and Police Department.

- (26)(f) called to express her displeasure over a contact with an officer. (26)(f) states that she has been taking care of a sick friend on (26)(f). she was not aware of the street cleaning and left her car on the posted side of the road. She had to run out of the house in her nightgown and bare feet to move her car which had already been lifted onto a tow truck. (26)(f) states that when officer approached her he was very rude, condescending, disrespectful, and cocky. She believes that police officers should act in a more professional manner. (26)(f) does not feel that any disciplinary action is warranted but just wanted to make CPD aware of the officers' actions. PSU spoke with Off. as Lt. Riley was on vacation, Officer did not disagree with (26)(f) statements except to say that he did not feel the interaction was as bad as she described it, he merely felt that he advised her that she had parked illegally and should not do so in the future. Lt. Riley notified of issue, no further action warranted at this time.
- Officer cited (26)(f) (the complainant) for failure to display lights on vehicle (bicycle). The complainant claims that the officer used profanity and was rude/discourteous. He was not sure if he wanted to file a complaint so we mailed out a complaint form. Officers' supervisor advised of potential complaint.
- (26)(f) complained to PSU stating that he came to the front desk to retrieve a jacket that an officer instructed him to pick up at the property office several weeks prior. While at the front desk, complainant alleges that officer was rude to him and that they could not locate his jacket. His primary interest is with retrieving his jacket. He does not wish to pursue a complaint against the officer who he felt was rude. We are still trying to locate the jacket. Numerous interviews have shown we definitely took possession of the coat. See file #12001964.

Respectfully Submitted,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Unit

CAMBRIDGE POLICE DEPARTMENT  
Professional Standards Unit

MONTHLY REPORT FOR: April 2012

<b>Activity</b>	<b>This Month This Year</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	0	1	1	
Staff Investigations	1	2	5	
Line Investigations	1	5	2	
Administrative Audits	5	7	10	
<b><i>TOTAL</i></b>	2	15	18	

**CAMBRIDGE POLICE DEPARTMENT**  
Professional Standards Unit

CITIZEN COMPLAINT TRACKING SYSTEM - April 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	1	---	--	1	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	1	0	1	---	---	---	---

LINE INVESTIGATION TRACKING SYSTEM - April 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	2	1	1	---	1	---	---
Sick Leave Violation	---	---	---	---	---	---	---	---
Court Time Violation	---	---	---	---	---	---	---	---
Tardiness Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Duties)	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	2	1	1	---	---	---	---

CAMBRIDGE POLICE DEPARTMENT

## Professional Standards Unit

STAFF INVESTIGATIONS TRACKING SYSTEM - April 2012

					<b><i>CASE DISPOSITIONS</i></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	1	---	---	---	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Various)	---	4	---	---	---	---	---	---
<b>TOTAL</b>	1	5	5	1	---	1	---	---

ADMINISTRATIVE AUDITS TRACKING SYSTEM - April 2012

					<b><i>CASE DISPOSITIONS</i></b>			
<b>Nature of Complaint</b>	<b>2012Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>	<b>Recommendations</b>
Audits	10	0	10	---	---	---	---	0
Departmental Policy	---	---	---	---	---	---	---	---
Other	---	---	---	---	---	---	---	---
<b>TOTAL</b>	10	0	10	10	0	0	0	0

**CAMBRIDGE POLICE DEPARTMENT**  
Professional Standards Unit

CITIZEN COMPLAINT TRACKING SYSTEM - March 2012

Nature of Complaint	Month	Year Total	Open	Closed	<b><i>CASE DISPOSITIONS</i></b>			
					Exonerated	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior	0	1	---	--	1	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	1	0	1	---	---	---	---

LINE INVESTIGATION TRACKING SYSTEM - March 2012

Nature of Complaint	Month	Year Total	Open	Closed	<b><i>CASE DISPOSITIONS</i></b>			
					Exonerated	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior	0	1	---	1	---	1	---	---
Sick Leave Violation	---	---	---	---	---	---	---	---
Court Time Violation	---	---	---	---	---	---	---	---
Tardiness Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Duties)	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	1	0	1	---	---	---	---

CAMBRIDGE POLICE DEPARTMENT  
Professional Standards Unit

STAFF INVESTIGATIONS TRACKING SYSTEM - March 2012

<b><u>CASE DISPOSITIONS</u></b>								
<b>Nature of Complaint</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	---	---	---	---	---	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Various)	2	4	---	---	---	---	---	---
<b>TOTAL</b>	2	4	4	---	---	---	---	---

ADMINISTRATIVE AUDITS TRACKING SYSTEM - March 2012

<b><u>CASE DISPOSITIONS</u></b>								
<b>Nature of Complaint</b>	<b>2012Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>	<b>Recommendations</b>
Audits	5	0	5	---	---	---	---	0
Departmental Policy	---	---	---	---	---	---	---	---
Other	---	---	---	---	---	---	---	---
<b>TOTAL</b>	5	0	5	5	0	0	0	0



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner R. Haas

**DATE:** May 7, 2012

**FROM:** Deputy Superintendent Steven J. DeMarco

**SUBJECT:** Performance Measures FY12

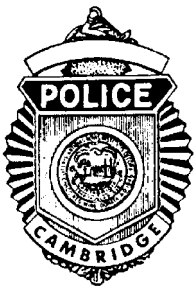
Sir:

The following is a summary of the FY12 performance measures as of April 30, 2012

<b>PERFORMANCE MEASURES</b>	<b>FY11 PROPOSED</b>	<b>06/30/11 ACTUAL</b>	<b>FY12 PROPOSED</b>	<b>7/31/12 ACTUAL</b>
1. Number of administrative audits conducted by staff	8	7	8	2
2. Complete "quality of service" assessment forms – incident reports	250	250	300	230
3. Complete "quality of service" assessment forms – m/v stops	250	250	300	222
4. Conduct field inspection audits	60	60	60	14

Respectfully,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Section



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Robert C. Haas

**DATE:** June 4, 2012

**FROM:** Deputy Superintendent Steven DeMarco

**REF:** Professional Standards Unit

**SUBJECT:** Monthly Report – May 2012

Sir:

The following are the monthly reports for the Professional Standards Unit. The first report is a synopsis of all citizen complaints, staff investigations, line investigations, administrative audits, Police Review and Advisory Board (PRAB) complaints forwarded to the Department and a miscellaneous section that outlines other unit activity. Also included is a report that identifies the monthly performance measures of the section, a summary of all use of force incidents for the month and an update on field inspections.

### **Overall Unit Activity**

This page will chart the total number of cases handled by the unit, and also subdivide the total number of cases into four (4) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

### **Types of Complaint/Investigation and Disposition**

These pages define and categorize the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations and administrative audits. These charts show how many investigations are being conducted in each system, how many cases are open, how many are closed and the disposition of each closed case.

The following is a narrative of all citizen complaints, staff investigations, line investigations, administrative audits and PRAB cases received or initiated during the month.

**Citizen Complaints**

There were two (2) citizen complaints filed during the month of May 2012.

- CC 2012-036--Officer's responded to 27 Alewife Brook Parkway for a domestic- (see file #12003308) and in the process Mary Walsh alleges that a Sergeant and an Officer were very rude to her is speech and demeanor while servicing the call.
- CC 2012-027--Desmond McDuffie came to the police station to file a police report against the officers that arrested him in an incident that occurred at the Middle East on see file (12-1970). Desmond McDuffie alleges the officers spoke rudely to him and pushed him from behind when asking him to leave the bar. He further states on the side walk an Officer chest bumped him and he was offended.

**Staff Investigations**

There were three (3) Staff Investigations initiated during the month of May 2012.

- SI 2012-034-- [REDACTED] (26)(c)  
[REDACTED]
- SI 2012-035-- [REDACTED] (26)(f)  
[REDACTED] request PSU investigate an individual owner of a condominium unit purchased with financial assistance from the City: Application for housing (2003), Affordable Housing Agreement [REDACTED] (26)(c)
- [REDACTED] Attorney-Client Privilege  
[REDACTED]

**Line Investigations**

There was one (1) Line Investigation initiated during the month of May 2012.

- ADM2012-058—an Officer was charged with AWOL. (2012-20)

**Administrative Audits**

There were seven (7) administrative audits conducted during the month of May 2012.

- All officers inspected except for one at a 4 pm roll call on May 15, 2012 (late) were found in compliance.

**PRAB**

There were one (1) Police Review and Advisory complaints received during the month of May 2012.

- PR-12-03-- [REDACTED] (26)(f) filed a complaint with the Police Review and Advisory Board (PRAB) that an officer was rude and discourteous and threatened him with arrest during an encounter while seated in the Garage's common eating area.

**INQUIRY**

PSU followed up on six (6) inquiries during the month of May 2012

- (26)(f) Three pages attached to the complaint. He does not want Central Square to become the big building residence cemetery, replacing the current spirit of life and community.
- Complainant sent an email to PSU stating that he had a problem with an "officer on traffic duty on Brattle Street at the construction site". The email was sent on 5-18-12 at 11:35 AM and states that the incident occurred "this morning". Complainant states that the officer ignored a cyclist riding on the sidewalk who very nearly hit his child who was walking and laughed at him and told him to shut up and go away when he asked the officer to do something about it.
- PSU received a phone complaint by a resident who stated that On May 18, 2012 at approximately 12:50 p.m., an officer stepped into the street and stopped her as she drove a rental car. She characterized him to be rude and discourteous. The officer asked her if she had seen the pedestrians because they were halfway into the road, telling her that she needed to be more careful when driving; she states that he made a comment about her being from New York and telling her she can't drive here like she does in N.Y. She resides in Cambridge. She does not wish to file a complaint or pursue the matter in any way; she just wanted to make this department aware of the situation. (2012-037)
- (26)(f) called to inquire about an incident that occurred on May 7, 2012 at approximately 2 am at 580 MT AUBURN ST. He was inquiring about our proper procedure and process involving this incident. (26)(f) File #12003314. (2012-031)
- Committee for Public Counsel Services sent a letter requesting information pertaining to an officers IA history under the Public Records Request under MGL c66 s10. (ADM2012-068).
- Cambridge resident called PSU to complain about an officer that was rude and discourteous to her friend while issuing a parking violation. Through investigation revealed it to be a Parking Control Officer (not a police officer as previously thought). T&P notified. (2012-032)

**Retired Officer Identifications:**

- PSU followed up on three (3) retired officer identification requests. One was recommended denial and two recommended approval.

Respectfully Submitted,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Unit

CAMBRIDGE POLICE DEPARTMENT  
Professional Standards Unit

MONTHLY REPORT FOR: May 2012

<b>Activity</b>	<b>This Month This Year</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	2	2	3	
Staff Investigations	3	2	8	
Line Investigations	1	6	3	
Administrative Audits	7	7	17	
<b><i>TOTAL</i></b>	13	17	31	

**CAMBRIDGE POLICE DEPARTMENT**  
Professional Standards Unit

CITIZEN COMPLAINT TRACKING SYSTEM - May 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	2	3	---	--	1	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
<b>TOTAL</b>	2	3	0	1	---	---	---	---

LINE INVESTIGATION TRACKING SYSTEM - May 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	2	1	2	---	2	---	---
Sick Leave Violation	---	---	---	---	---	---	---	---
Court Time Violation	---	---	---	---	---	---	---	---
Tardiness Violation	1	1	---	---	---	---	---	---
Departmental Policy Violation (Duties)	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	3	1	2	---	---	---	---

CAMBRIDGE POLICE DEPARTMENT

## Professional Standards Unit

STAFF INVESTIGATIONS TRACKING SYSTEM - May 2012

					<b><i>CASE DISPOSITIONS</i></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	2	---	---	1	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Various)	2	6	---	---	---	---	---	---
<b>TOTAL</b>	3	8	7	1	2	1	---	---

ADMINISTRATIVE AUDITS TRACKING SYSTEM - May 2012

									<b><i>CASE DISPOSITIONS</i></b>			
<b>Nature of Complaint</b>	<b>2012Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>	<b>Recommendations</b>				
Audits	21	0	21	---	---	---	---	0				
Departmental Policy	2	---	2	---	---	---	---	2				
Other	---	---	---	---	---	---	---	---				
<b>TOTAL</b>	23	0	23	23	0	0	0	0				

**CAMBRIDGE POLICE DEPARTMENT**

Professional Standards Unit

CITIZEN COMPLAINT TRACKING SYSTEM - April 2012

					<b><i>CASE DISPOSITIONS</i></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	1	---	--	1	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	1	0	1	---	---	---	---

LINE INVESTIGATION TRACKING SYSTEM - April 2012

					<b><i>CASE DISPOSITIONS</i></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	2	1	1	---	1	---	---
Sick Leave Violation	---	---	---	---	---	---	---	---
Court Time Violation	---	---	---	---	---	---	---	---
Tardiness Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Duties)	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	2	1	1	---	---	---	---

CAMBRIDGE POLICE DEPARTMENT  
Professional Standards Unit

STAFF INVESTIGATIONS TRACKING SYSTEM - April 2012

<b><u>CASE DISPOSITIONS</u></b>								
<b>Nature of Complaint</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	1	---	---	---	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Various)	---	4	---	---	---	---	---	---
<b>TOTAL</b>	1	5	5	1	---	1	---	---

ADMINISTRATIVE AUDITS TRACKING SYSTEM - April 2012

<b><u>CASE DISPOSITIONS</u></b>								
<b>Nature of Complaint</b>	<b>2012Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>	<b>Recommendations</b>
Audits	10	0	10	---	---	---	---	0
Departmental Policy	---	---	2	---	---	---	---	---
Other	---	---	---	---	---	---	---	---
<b>TOTAL</b>	10	0	10	10	0	0	0	0



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner R. Haas

**DATE:** June 4, 2012

**FROM:** Deputy Superintendent Steven J. DeMarco

**SUBJECT:** Performance Measures FY12

Sir:

The following is a summary of the FY12 performance measures as of May 31, 2012

<b>PERFORMANCE MEASURES</b>	<b>FY11 PROPOSED</b>	<b>06/30/11 ACTUAL</b>	<b>FY12 PROPOSED</b>	<b>7/31/12 ACTUAL</b>
1. Number of administrative audits conducted by staff	8	7	8	4
2. Complete "quality of service" assessment forms – incident reports	250	250	300	262
3. Complete "quality of service" assessment forms – m/v stops	250	250	300	257
4. Conduct field inspection audits	60	60	60	21

Respectfully,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Section



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Robert C. Haas

**DATE:** July 23, 2012

**FROM:** Deputy Superintendent Steven DeMarco

**REF:** Professional Standards Unit

**SUBJECT:** Monthly Report – June 2012

Sir:

The following are the monthly reports for the Professional Standards Unit. The first report is a synopsis of all citizen complaints, staff investigations, line investigations, administrative audits, Police Review and Advisory Board (PRAB) complaints forwarded to the Department and a miscellaneous section that outlines other unit activity. Also included is a report that identifies the monthly performance measures of the section, a summary of all use of force incidents for the month and an update on field inspections.

### **Overall Unit Activity**

This page will chart the total number of cases handled by the unit, and also subdivide the total number of cases into four (4) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

### **Types of Complaint/Investigation and Disposition**

These pages define and categorize the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations and administrative audits. These charts show how many investigations are being conducted in each system, how many cases are open, how many are closed and the disposition of each closed case.

The following is a narrative of all citizen complaints, staff investigations, line investigations, administrative audits and PRAB cases received or initiated during the month.

**Citizen Complaints**

There were no citizen complaints filed during the month of June 2012.

**Staff Investigations**

There were three (3) Staff Investigations initiated during the month of June 2012.

SI- 2012-048- On June 28, 2012 PSU began an internal investigation on Cambridge Police Department Information System Specialist Fetahe "Ty" Mekonnen (26)(c) recent criminal investigation and concerning the appropriateness of his conduct and violation of the City of Cambridge's Employee Standard of Conduct.

**Line Investigations**

There was no Line Investigation initiated during the month of June 2012.

**Administrative Audits**

There were eight (8) administrative audits conducted during the month of June 2012.

- All officers inspected were found in compliance.

**PRAB**

There were no Police Review and Advisory complaints received during the month of June 2012.

**INQUIRY**

PSU followed up on six (6) inquiries during the month of June 2012

- On 6/3/12, (26)(f) reports that a male officer acted inappropriately while he was assigned to the Tory Row 5K road race in the area of Brattle/Lexington St(s). She does not wish to file a formal complaint at this time, but wants the situation to be addressed. We contacted the officers who were assigned that detail and none remembered any interaction with (26)(f) (2012-041)
- (26)(f) reports that on 5/18/2012 at approximately 6:45pm, she was issued a parking ticket and motor vehicle citation from an officer. She disputes the validity of the ticket, and states that the officer was rude, racist, and belligerent toward her. Complainant was advised about the appeal process, but still wishes to file a complaint against officer and requested a complaint form so a complaint form was emailed to her. (2012-043)
- (26)(f) left a message on the phone stating that he is currently in (26)(c) and was brought there for no valid reason. (26)(f) does not state the nature of his complaint but states that Cambridge Police were involved in the incident and that "the superiors" are already calling the hospital. (26)(f) left no contact information in his message. Follow-up on this inquiry revealed that this incident took place on Monday June 25, 2012 in the Central Square MBTA Station. The call was for a man with a knife possibly doing harm to himself. On arrival units spoke to (26)(f) who was in possession of (26)(c) which is prescribed to him. Mr. Hook was not in possession of a knife. (26)(f) complained of back pain, he requested to be transported

(26)(c) because he has a history there, he was transported as requested. No violations, no further action necessary. (2012-047)

Page 3 –

REF: Monthly Report – June 2012  
Professional Standards Unit

- On June 6, 2012 Lieutenant Detective Chris Wilcox of the State Police Internal Affairs Unit called the Professional Standards Unit to inquire about Cambridge Police officer's possible involvement in an incident that took place on April 3, 2012 at 2:00 am on Wadsworth Street Cambridge. After further investigation from both PSU office and SP IA, it was determined that CPD was not involved. We checked and verified that SP never placed call to CPD for assistance. We checked CAD, Journal and with ECC who reviewed phone lines, radio transmissions, BAPERN radio transmissions. We also checked with officers working that shift and all report no incident on Wadsworth St. Also checked with MIT PD and they also verified no calls or assistance with an incident on that date, time and location. (2012-044)
- On June 19, 2012 citizen (26)(f) came in to 125 Sixth St. to complain about treatment received by a Cambridge Police officer during a motor vehicle stop on Concord Ave.; (26)(f) brought in a copy of the citation he received and it was issued at (26)(f) for leaving a motor vehicle running and unattended for more than 5 minutes. (26)(f) states that the officer spoke to him rudely and that he wished to file a complaint regarding this matter. Complainant requested a complaint form to fill out. (2012-045)
- On 6/28/12 at approximately 12:29 pm PSU was notified that an unknown caller phoned a complaint to the City Manager's Office. They forwarded the complaint to CPD Personnel (Liz Dias) who forwarded the complaint to PSU. Complainant alleges that she was stuck in major traffic and in a very hectic situation between Mass Ave and Dana Street. An officer was working a detail at that location but according to the complainant during the chaos, the officer's focus was looking inside the hole the crew was digging. By the time the complainant finally passed the officer he was on his cell phone having a conversation and continued to be unaware of his surroundings. Sgt. Crowley was sent to that location responded back to PSU that he observed the officer on detail for a while and did not see any of the complainant's allegations. There was no name or call back information to contact the complainant. Sgt. Crowley did remind the detail officer of the complaint and his duties at a detail site. (2012-049)

**Retired Officer Identifications:**

- PSU followed up on three (3) retired officer identification requests. All three were recommended for approval.

Respectfully Submitted,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Unit

CAMBRIDGE POLICE DEPARTMENT  
Professional Standards Unit

MONTHLY REPORT FOR: June 2012

<b>Activity</b>	<b>This Month This Year</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	0	2	3	
Staff Investigations	3	2	11	
Line Investigations	0	6	3	
Administrative Audits	8	7	31	
<b><i>TOTAL</i></b>	11	17	48	

**CAMBRIDGE POLICE DEPARTMENT**

Professional Standards Unit

CITIZEN COMPLAINT TRACKING SYSTEM - June 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	3	---	--	1	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	3	0	1	---	---	---	---

LINE INVESTIGATION TRACKING SYSTEM - June 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	2	1	2	---	2	---	---
Sick Leave Violation	---	---	---	---	---	---	---	---
Court Time Violation	---	---	---	---	---	---	---	---
Tardiness Violation	0	1	---	---	---	---	---	---
Departmental Policy Violation (Duties)	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	3	1	2	---	---	---	---

CAMBRIDGE POLICE DEPARTMENT

## Professional Standards Unit

STAFF INVESTIGATIONS TRACKING SYSTEM - June 2012

					<b><i>CASE DISPOSITIONS</i></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	3	2	---	---	2	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Various)	3	9	---	---	---	---	---	---
<b>TOTAL</b>	3	11	7	1	2	1	---	---

ADMINISTRATIVE AUDITS TRACKING SYSTEM - June 2012

									<b><i>CASE DISPOSITIONS</i></b>			
<b>Nature of Complaint</b>	<b>2012Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>	<b>Recommendations</b>				
Audits	29	0	29	---	---	---	---	0				
Departmental Policy	2	---	2	---	---	---	---	2				
Other	---	---	---	---	---	---	---	---				
<b>TOTAL</b>	31	0	31	31	0	0	0	2				

## **CAMBRIDGE POLICE DEPARTMENT**

Professional Standards Unit

CITIZEN COMPLAINT TRACKING SYSTEM - May 2012

					<b><i>CASE DISPOSITIONS</i></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	2	3	---	--	1	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
<b>TOTAL</b>	2	3	0	1	---	---	---	---

LINE INVESTIGATION TRACKING SYSTEM - May 2012

					<b><i>CASE DISPOSITIONS</i></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	2	1	2	---	2	---	---
Sick Leave Violation	---	---	---	---	---	---	---	---
Court Time Violation	---	---	---	---	---	---	---	---
Tardiness Violation	1	1	---	---	---	---	---	---
Departmental Policy Violation (Duties)	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	3	1	2	---	---	---	---

CAMBRIDGE POLICE DEPARTMENT  
Professional Standards Unit

STAFF INVESTIGATIONS TRACKING SYSTEM - May 2012

<b><u>CASE DISPOSITIONS</u></b>								
<b>Nature of Complaint</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	2	---	---	1	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Various)	2	6	---	---	---	---	---	---
<b>TOTAL</b>	3	8	7	1	2	1	---	---

ADMINISTRATIVE AUDITS TRACKING SYSTEM - May 2012

<b><u>CASE DISPOSITIONS</u></b>								
<b>Nature of Complaint</b>	<b>2012Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>	<b>Recommendations</b>
Audits	21	0	21	---	---	---	---	0
Departmental Policy	2	---	2	---	---	---	---	2
Other	---	---	---	---	---	---	---	---
<b>TOTAL</b>	23	0	23	23	0	0	0	0



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner R. Haas

**DATE:** July 23, 2012

**FROM:** Deputy Superintendent Steven J. DeMarco

**SUBJECT:** Performance Measures FY12

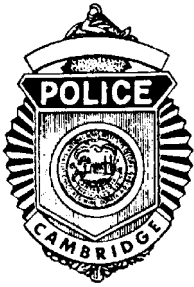
Sir:

The following is a summary of the FY12 performance measures as of June 30, 2012

<b>PERFORMANCE MEASURES</b>	<b>FY11 PROPOSED</b>	<b>06/30/11 ACTUAL</b>	<b>FY12 PROPOSED</b>	<b>7/31/12 ACTUAL</b>
1. Number of administrative audits conducted by staff	8	7	8	4
2. Complete "quality of service" assessment forms – incident reports	250	250	300	300
3. Complete "quality of service" assessment forms – m/v stops	250	250	300	301
4. Conduct field inspection audits	60	60	60	31

Respectfully,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Section



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Robert C. Haas

**DATE:** August 13, 2012

**FROM:** Deputy Superintendent Steven DeMarco

**REF:** Professional Standards Unit

**SUBJECT:** Monthly Report – July 2012

Sir:

The following are the monthly reports for the Professional Standards Unit. The first report is a synopsis of all citizen complaints, staff investigations, line investigations, administrative audits, Police Review and Advisory Board (PRAB) complaints forwarded to the Department and a miscellaneous section that outlines other unit activity. Also included is a report that identifies the monthly performance measures of the section, a summary of all use of force incidents for the month and an update on field inspections.

### **Overall Unit Activity**

This page will chart the total number of cases handled by the unit, and also subdivide the total number of cases into four (4) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

### **Types of Complaint/Investigation and Disposition**

These pages define and categorize the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations and administrative audits. These charts show how many investigations are being conducted in each system, how many cases are open, how many are closed and the disposition of each closed case.

The following is a narrative of all citizen complaints, staff investigations, line investigations, administrative audits and PRAB cases received or initiated during the month.

**Citizen Complaints**

There was one (1) citizen complaints filed during the month of July 2012.

- On July 2, 2012 (26)(f) complained that while operating her motor vehicle the wrong way on Brattle St. toward in Harvard Sq., two Cambridge Police officers in a cruiser pulled alongside her vehicle to advise her that she was travelling in the wrong direction. (26)(f) describes the officers as one Asian male and one Caucasian male, both under six feet in height; both having short, dark hair. The Asian officer is described as being in his 30's and wearing no glasses, while the Caucasian male is described as being in his 20's and 'nice-looking'. The complainant states that the Asian male yelled at her, telling her to back up and at some point, ordered her to stop and exited the cruiser 'menacingly'. Supt. Williams conducted an investigation into this allegation and determined that the officers acted appropriately (2012-050)

**Staff Investigations**

There were one (1) Staff Investigations initiated during the month of July 2012.

- SI- 2012-064- Investigation alleges that an officer was operating an unregistered personal motor vehicle that also had a safety rejection inspection sticker. (2012-064)

**Line Investigations**

There were four (4) Line Investigation initiated during the month of July 2012.

- On 7/11/12 PSU received a complaint form filed by (26)(f) alleging that he was stopped by an officer and received a second citation on the same day for an inspection sticker violation. (26)(f) writes that the Office was condescending and sarcastic during the interaction with him and the officer laughed "snarkly" in between his comments. (2012-057)
- On 7/12/12 (26)(f) called to report that she was stopped by 2 officers who were very rude and discourteous to her. PSU also received a mailed complaint on 7/25/12. (26)(f) states that while operating her motor vehicle on Mass. Ave. near Vassar St. her m/v became disabled; she states that she was forced to pull over into a bike lane and was then approached by two police officers. (26)(f) states that she was treated rudely and with discourtesy by one of the officers, (26)(f) enclosed a copy of the citation, parking ticket, written summary of the events and photos of her m/v.
- On 7/17/12, (26)(f) came into the station to report a bad experience with an officer while she was in the Harvard Square Pit area. She states that an Officer called her "homeless and nasty" and told her to "shut up". (2012-059)
- On 7/27/12 (26)(f) submitted a complaint via Twitter, stating that he had an interaction with a really unprofessional police officer working on a construction detail in Central Square across the street from The Asgard. (26)(f) accidentally stepped on wet paint and the officer got very aggressive and stepped towards him in an aggressive manner trying to intimidate him. (26)(f) told the officer there was no need for his response and the officer threatened to arrest him. (26)(f) states that he was with friends visiting from Europe and they were appalled. (26)(f) states that the officer threatened to arrest him for

standing on the sidewalk as well after he had asked what he did to deserve the treatment. (2012-061)

### **Administrative Audits**

There were seven (8) administrative audits conducted during the month of July 2012.

- All officers inspected were found in compliance. (7)
- Audit of Property Office

### **PRAB**

There were no Police Review and Advisory complaints received during the month of July 2012.

### **INQUIRY**

PSU followed up on seven (7) inquiries during the month of July 2012.

- On July 16, 2012 (26)(f) reports that her friend, (26)(f) had a bad experience with an Officer who towed his car and removed his plates. He admits that he was upset and loud when he approached the Officer, and demanded to know the reason his car was being towed and the plates removed. (26)(f) has since responded to the registry and paid fees and received new plates. Request the Officer to be trained on how to better deal with people who are angry or upset. No formal complaint is requested at this time. (2012-055)
- On July 27, 2012 (26)(f), called the P.S.U. and spoke regarding filing a complaint against two police officers who responded to that address on July 26, 2012 at approximately 11:00p.m. for a noise complaint. (26)(f) called back twice in the span of approximately 20 minutes and on the second call stated that she did not wish to be called back, nor did she wish to speak to anyone regarding this matter. (26)(c)  
On July 27, 2012, (26)(f) called PSU to state that she wished to have someone call her back after 11:00a.m. On August 8, 2012 PSU received a formal complaint via mail from (26)(f). We are trying to determine what her complaint is and to get in contact with her. (2012-062)
- A letter was sent by a (26)(f) to PSU informing us that a letter of complaint was filed with Harvard University Police Department. The letter indicated that a Harvard officer was rude to the complainant when the officer arrived at the scene of an incident where (26)(f) was riding his bike on Mass. Ave and was almost hit by a car that turned into him causing him to fall off his bike. CPD was not called to the incident and not involved. (26)(f) was contacted by PSU on 8/9/12 and notified we would follow up with HUPD. (2012-069)
- On July 2, 2012, (26)(f) sent the an email to PSU and others: He indicated that he was followed by Cambridge patrol car 234 after he photographed him illegally parked in the bike lane in Central Square. (26)(f) says the officer (s) followed him for 4 blocks up Mass Ave with traffic blocked behind them. When he finally turned around to face the officer, the officer pulled a u-turn and went the other way (south). (26)(f) says that he was intimidated....PSU contacted (26)(f) via e-mail and phone as did Supt. Williams. (26)(f) informed PSU that while he did not wish to rule out a legitimate explanation for the officer's actions, he felt 'intimidated' and 'nervous' about being followed. The complainant stated he wished to take no further action; and that Supt. Williams advised that

**REF: Monthly Report – July 2012  
Professional Standards Unit**

he will be personally following up with (26)(f). Supt. Williams advised PSU of the following outcome: Supt. Williams identified the officer. Spoke to the officer regarding the incident. The officer admitted that he did follow (26)(f) slowly and that he make a u-turn as he approached the intersection of Massachusetts Avenue and Prospect Street due to a call for service (this was confirmed) The officer stated he understood and would take (26)(f) complaint regarding putting him in fear into consideration in the future. Supt. Williams followed up with (26)(f). He stated he understood the Officer position but did not necessarily agree with his concerns. (26)(f) stated that he wanted the matter to rest where it was. (2012-051)

- On July 24, 2012, (26)(f) responded the Cambridge Police station to voice his concerns about an incident that occurred at that address the previous day; he states that as the result of the recent death of his brother (who resided in the same home), there is an on-going probate matter/dispute. Due to this matter, (26)(f) states that his nephew, gained access to the (26)(f) address and removed many items, some of which (26)(f) alleges are his. (26)(f) made clear at the outset of the conversation that he did not wish to complain about the officer or any other officer who responded to (26)(f) but wished to have his items returned. He did wish the officers communicated to him better at the scene. (2012-063)
- On July 18, 2012 P.S.U. received an e-mail from (26)(f) wished to advise of a situation involving 'Pat's Tow' and a call to CPD about her car being towed. 'Archstone' apartments in Cambridge called to have a private tow/trespass serviced. (26)(f) parked a vehicle she was operating in a resident's parking space. Management made numerous attempts to get in contact with the operator of the vehicle. It was subsequently towed. When (26)(f) went to Pat's Tow to retrieve her vehicle it was determined by 'Pat's' that (26)(f) was not the registered owner of the vehicle and as a result of a company policy, the vehicle can only be released to the owner. (26)(f) demanded that Pat's Tow call C.P.D. They did call CPD but was advised there was nothing that could be done by the police, since the matter involved a private tow and a company policy instituted by 'Pat's'. We have made several attempts to contact (26)(f) but have not had any contact or response to our follow-up. (2012-058)
- On July 2, 2012 (26)(f) called PSU and informed us that an officer was wearing his uniform off duty, and misusing his badge to his advantage. (26)(c)

Also prior to this above call, (26)(f) came to the police station on Saturday June 30, 2012 at approximately 12:0 pm and spoke to Lt. Normile and Sgt. Glynn to report (26)(c)

(26)(c) incident filed report. On July 19, 2012 (26)(f) responded to the lobby of the Police Station to inquire as to the status of the aforementioned report. She requested to talk to PSU. After the conclusion of the interview, (26)(c) was filed as a result of new allegations. On July 23, 2012 a (26)(c) was issued out of Cambridge Probate Court (26)(c), (26)(f) pending a hearing scheduled for Friday, July 27, 2012. In that hearing, (26)(c) with a follow-up hearing to be determined. (2012-52)

*REF: Monthly Report – June 2012*  
*Professional Standards Unit*

**Retired Officer Identifications:**

- PSU followed up one (1) retired officer identification requests. He was recommended for approval.

Respectfully Submitted,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Unit

CAMBRIDGE POLICE DEPARTMENT  
Professional Standards Unit

MONTHLY REPORT FOR: July 2012

<b>Activity</b>	<b>This Month This Year</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	1	2	4	
Staff Investigations	1	2	12	
Line Investigations	4	6	7	
Administrative Audits	8	7	39	
<b><i>TOTAL</i></b>	14	17	62	

**CAMBRIDGE POLICE DEPARTMENT**  
Professional Standards Unit

CITIZEN COMPLAINT TRACKING SYSTEM - July 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	4	---	--	2	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
<b>TOTAL</b>	1	4	0	1	---	---	---	---

LINE INVESTIGATION TRACKING SYSTEM - July 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	4	6	5	2	---	2	---	---
Sick Leave Violation	---	---	---	---	---	---	---	---
Court Time Violation	---	---	---	---	---	---	---	---
Tardiness Violation	0	1	---	---	---	---	---	---
Departmental Policy Violation (Duties)	---	---	---	---	---	---	---	---
<b>TOTAL</b>	4	3	1	2	---	---	---	---

CAMBRIDGE POLICE DEPARTMENT

## Professional Standards Unit

STAFF INVESTIGATIONS TRACKING SYSTEM - July 2012

					<b><i>CASE DISPOSITIONS</i></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		2	---	---	2	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Various)	1	10	---	---	---	---	---	---
<b>TOTAL</b>	1	12	8	1	2	1	---	---

ADMINISTRATIVE AUDITS TRACKING SYSTEM - July 2012

									<b><i>CASE DISPOSITIONS</i></b>			
<b>Nature of Complaint</b>	<b>2012Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>	<b>Recommendations</b>				
Audits	37	0	29	---	---	---	---	0				
Departmental Policy	3	---	3	---	---	---	---	3				
Other	---	---	---	---	---	---	---	---				
<b>TOTAL</b>	40	0	32	32	0	0	0	2				

## **CAMBRIDGE POLICE DEPARTMENT**

Professional Standards Unit

CITIZEN COMPLAINT TRACKING SYSTEM - June 2012

Nature of Complaint	Month	Year Total	Open	Closed	<b><i>CASE DISPOSITIONS</i></b>			
					Exonerated	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior	0	3	---	--	1	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	3	0	1	---	---	---	---

LINE INVESTIGATION TRACKING SYSTEM - June 2012

Nature of Complaint	Month	Year Total	Open	Closed	<b><i>CASE DISPOSITIONS</i></b>			
					Exonerated	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior	0	2	1	2	---	2	---	---
Sick Leave Violation	---	---	---	---	---	---	---	---
Court Time Violation	---	---	---	---	---	---	---	---
Tardiness Violation	0	1	---	---	---	---	---	---
Departmental Policy Violation (Duties)	---	---	---	---	---	---	---	---
<b>TOTAL</b>	0	3	1	2	---	---	---	---

CAMBRIDGE POLICE DEPARTMENT  
Professional Standards Unit

STAFF INVESTIGATIONS TRACKING SYSTEM - June 2012

<b><u>CASE DISPOSITIONS</u></b>								
<b>Nature of Complaint</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	3	2	---	---	2	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Various)	3	9	---	---	---	---	---	---
<b>TOTAL</b>	3	11	7	1	2	1	---	---

ADMINISTRATIVE AUDITS TRACKING SYSTEM - June 2012

<b><u>CASE DISPOSITIONS</u></b>								
<b>Nature of Complaint</b>	<b>2012Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>	<b>Recommendations</b>
Audits	29	0	29	---	---	---	---	0
Departmental Policy	2	---	2	---	---	---	---	2
Other	---	---	---	---	---	---	---	---
<b>TOTAL</b>	31	0	31	31	0	0	0	2



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner R. Haas

**DATE:** August 13, 2012

**FROM:** Deputy Superintendent Steven J. DeMarco

**SUBJECT:** Performance Measures FY13

Sir:

The following is a summary of the FY13 performance measures as of July 31, 2012

<b>PERFORMANCE MEASURES</b>	<b>FY12 PROPOSED</b>	<b>06/30/11 ACTUAL</b>	<b>FY13 PROPOSED</b>	<b>7/31/12 ACTUAL</b>
1. Number of administrative audits conducted by staff	8	7	8	1
2. Complete "quality of service" assessment forms – incident reports	250	300	300	25
3. Complete "quality of service" assessment forms – m/v stops	250	301	300	23
4. Conduct field inspection audits	60	31	60	7

Respectfully,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Section



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Robert C. Haas

**DATE:** September 13, 2012

**FROM:** Deputy Superintendent Steven DeMarco

**REF:** Professional Standards Unit

**SUBJECT:** Monthly Report – August 2012

Sir:

The following are the monthly reports for the Professional Standards Unit. The first report is a synopsis of all citizen complaints, staff investigations, line investigations, administrative audits, Police Review and Advisory Board (PRAB) complaints forwarded to the Department and a miscellaneous section that outlines other unit activity. Also included is a report that identifies the monthly performance measures of the section, a summary of all use of force incidents for the month and an update on field inspections.

### **Overall Unit Activity**

This page will chart the total number of cases handled by the unit, and also subdivide the total number of cases into four (4) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

### **Types of Complaint/Investigation and Disposition**

These pages define and categorize the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations and administrative audits. These charts show how many investigations are being conducted in each system, how many cases are open, how many are closed and the disposition of each closed case.

The following is a narrative of all citizen complaints, staff investigations, line investigations, administrative audits and PRAB cases received or initiated during the month.

**Citizen Complaints**

There was one (1) citizen complaints filed during the month of August 2012.

- On August 28, 2012 called complainant as a result of a mailed complaint to PSU. Complainant advises that on July 2, 2012 she was involved in an M/V/A/ in Cambridge on Cedar St.; she states that she was rear ended by another motorist, who swore at her, blew cigarette smoke in her face and yelled at her in the presence of her six year old child and husband. (26)(f) states that the other motorist was wearing blue pants that she characterized as 'police pants' and there was a City of Cambridge ticket book on the dashboard of the other m/v; she states there were no injuries or much damage to either m/v. Complainant states the other operator kept attempting to get her to admit that she backed into him, which she says did not occur. Officer has been identified (2012-080)

**Staff Investigations**

There were one (1) Staff Investigations initiated during the month of August 2012.

- SI- 2012-068- Investigation alleges that an officer threatened another officer.

**Line Investigations**

There was no Line Investigation initiated during the month of August 2012.

**Administrative Audits**

There were seven (2) administrative audits conducted during the month of August 2012.

- All officers inspected were found in compliance.

**PRAB**

There were no Police Review and Advisory complaints received during the month of August 2012.

**INQUIRY**

PSU followed up on twelve (12) inquiries during the month of August 2012.

- August 1, 2012 we received a call from (26)(f) he stated a story about a biohazard emergency at a local establishment Harvard Square. He then stated that two officers came to his apartment, but that they did not take him seriously and would not shake his hand or go inside his apartment to discuss his illness related to this biohazard. He alluded to one incident that he could not give a date or year for, with one officer stating that he felt he was verbally abused. Another incident he alluded to was his laptop being stolen and he stated that the police declined to take a report. He also said that in the recent past (once again he could not give a specific date or year) he was a victim of credit card fraud and that the police would not take a report then either. Throughout the conversation, (26)(f) forgot several times whether or not he had already told us something or not. His main complaint was that the department was always quick to arrest him and "send him up to Billerica" but when it came to his justice no one cared. No formal complaint is requested at this time. (2012-065)

**REF: Monthly Report – August 2012  
Professional Standards Unit**

- August 8, 2012 PSU received an email from a Cambridge resident named (26)(f). She wanted to advise PSU that at 9:20pm, on 8/8/12 at Mason St at Garden St. a police cruiser (plate of car: (26)(n)) –She wasn't actually sure this was a Cambridge Police car--, cut her off as she was cycling home, approaching the intersection and slowing to a stop. She was not physically harmed from this incident, but says it was particularly unsettling coming from a police car. Preliminary review of date, time and location indicated a cruiser responding to a call. PSU responded with an email to further discuss incident but (26)(f) has not responded back. No formal complaint at this time. (2012-066).
- August 9, 2012, PSU received a call from (26)(f) who wanted to make a complaint against one of our officers who pulled her over yesterday. After beeping her horn at a pedestrian she knew she observed the vehicle in front of her stop abruptly, with a uniformed police officer exiting; she describes the m/v as a black sedan with a large emblem on the rear of the trunk bearing a red design in the center. The complainant states that she believes it was either a Chrysler or a Cadillac. She states that the officer approached her m/v advising her that she was blowing her horn unnecessarily and requested her license and registration. (26)(f) states that the officer returned to his vehicle and removed a book from the trunk. After approximately 15-20 minutes, he returned and issued her a citation for Unnecessary Horn Blowing. The complainant describes the officer's demeanor as 'non-sociable' and she does not believe she committed any offense; she states she has appealed the citation. (26)(f) states that she does not wish to pursue the matter further, however, do wish to have the officer spoken to regarding this incident. No formal complaint at this time. (2012-067).
- August 13, 2012 Sgt. Crowley was contacted by Commissioner Haas. The Commissioner told him of a conversation he had with an unknown party relative to an Officers fitness for duty while performing his duties on a detail assignment at the intersection of Fern and Field Streets. Sgt. Crowley responded with Det. Crowley and Officer Chris Sullivan and determined that they believed the Officer to be fine and that he was performing his police duties in the normal fashion. No formal complaint at this time. (2012-071).
- August 15, 2012 a (26)(f) left a voicemail message stating that she wished to speak with someone from PSU; (26)(f) was called back on Aug. 16, 2012 and she advised that she had been found responsible in court on July 19, 2012 for a motor vehicle violation (striking a pedestrian in the crosswalk) on February 24, 2012. Her complaint was that the Officer, who responded to the scene, did not obtain her version of the events. When asked if the officer was rude or discourteous in some way, she stated he was not. When asked if she had in fact struck a pedestrian in the crosswalk she replied that she did. No formal complaint at this time. (2012-073).
- August 20, 2012 PSU received a written letter of complaint from (26)(f) of Cambridge. The nature of her complaint is that two (2) Officers when they stopped her for a motor vehicle violation were rude and discourteous. After speaking to (26)(f) she no longer wished to go forward with the complaint. No formal complaint at this time. (2012-074).
- August 22, 2012 (26)(f) telephoned to report an incident that occurred on August 21, 2012 with rude and discourteous officers. (26)(f) relayed the following: She heard some children playing in an unlit area in Jefferson Park. Out of her concern for the children because "there is still a rapist at large" she asked them to play in the lit area so their parents could keep a better eye on them. One of the mothers's of the children was annoyed by (26)(f) and stated that she had upset her daughter. (26)(f) states

**REF: Monthly Report – August 2012**  
**Professional Standards Unit**

that shortly thereafter two cruisers with three officers arrived and spoke to her in a rude manner, and that they embarrassed her in public. She stated that she did want to file a complaint against those officers. PSU was unable to find any information about the incident in the CAD. We also have been unable to contact her as she has not responded to our attempts to go forward with her complaint. Certified letter sent to her. No formal complaint at this time. (2012-075).

- August 22, 2012 (26)(f) came into PSU to file a complaint against a detective. After interviewing her, it was determined that (26)(f) was upset about being the subject of a search warrant at her residence in Oct. 2011. She alleged no wrong-doing on the detective's part, but was angry about having her residence search and items seized as a result; she was advised that the proper venue for her concerns was a court of law. No formal complaint at this time. (2012-076).
- August 24, 2012 a (26)(f) called to file a complaint against officers who responded to a report of an (26)(c). She advised that statements in the incident report attributed to her are incorrect and wants them removed from the report. She also wanted to complain about the detective who followed up on the incident was unresponsive. She also complained to Legal Advisor Jim Mulcahy who advised her that proper venue for further recourse is the court. (26)(f) did not allege any rude or discourteous behavior so no formal complaint at this time. (2012-077).
- August 24, 2012 (26)(f) emailed Professional Standards regarding an encounter he had with a Cambridge Police officer who was on detail at a construction site at the intersection of Sidney St and Massachusetts Ave at about 9:30 AM on Thursday, Aug 24, 2012. He reports that he was driving west on Mass Ave from MIT and wanted to take a left turn on Sidney St when he saw traffic cones placed between the two lanes. However there were no traffic cones in the left lane and therefore it was not explicit that the left lane was closed. He got a little confused and accidentally drove into the left lane. He says he realized his mistake so he stopped immediately. The police officer walked over and was allegedly quite rude and loud in spite of his genuine apology. (26)(f) did not want to file a formal complaint but wanted CPD to be aware of the officer's conduct and that the officer should have spoken to him in a more polite manner rather than being rude. He requested we speak to the officer to make him aware of this. Sgt. Crowley notified 8/27/12 and will speak to the Officer regarding the encounter and inquiry. No formal complaint at this time. (2012-078).
- August 28, 2012 PSU received a call from (26)(f), who is the father of (26)(f). (26)(f) was arrested in the afternoon of Saturday, August 25, 2012 for various charges including Assault and Battery on a Police Officer; however, he was (26)(c). The nature of (26)(f) concerns is as follows: His wife, (26)(f) had been staying with their son at the hospital. One of our Lieutenants gave his wife permission to stay with their son at the hospital. On Monday, August 27, 2012, when a new officer came in around 10:30PM - 11:00PM, the officer was belligerent and rude with (26)(f) and told her she could not stay in the room. (26)(f) then called Lt. Hogan, who stated that the Lieutenant who gave the permission for his wife to stay there was no longer working and that he agreed with the officer who was currently there. The Lieutenant stated that if (26)(f) had a problem then he could contact Professional Standards in the morning. That officer eventually did allow (26)(f) to stay in the room but turned on all the lights and handcuffed both arms down to the bed railings. He also made several other comments to (26)(f) that she considered rude and discourteous. When that officer was relieved, (26)(f) had no complaints about the next

**REF: Monthly Report – August 2012  
Professional Standards Unit**

officer but the officer that relieved him (26)(f) indicates that (26)(f) encountered a similar situation with that officer. This officer ordered her out of the room and advised her to stay in the waiting area. The primary concerns that (26)(f) had were the lack of concern that Lt. Hogan had for the situation, the two officers who were rude and discourteous and the lack of consistency between the officers who guarded their son. After numerous conversations with the (26)(f) they decided not to pursue a complaint so no formal complaint at this time. (2012-079).

- August 28, 2012 received from Blue Team a complaint made by a (26)(f) to Lt. Hogan upon being bailed from his arrest for shoplifting. (26)(f) stated that he had \$40.00 when he was arrested and upon on his booking sheet it stated \$21.31. The booking Officer was Called and asked if the prisoner complained to him that his money was missing. Officer stated the prisoner only stated while being booked that he thought I had 40.00 dollars. Booking officer stated he did not make LT Bertolino aware of this. PSU spoke with (26)(f) on 9/11/12 and he informed us that he did cash a \$75 check on the day of his arrest but it might have gotten misplaced between that time and the time of his arrest, so he didn't want to get an officer in trouble if he wasn't sure. He now believes he was missing \$55 but again wasn't sure where it occurred so he did not wish to pursue the complaint. No formal complaint at this time. (2012-081).

**Use of Force Incidents:**

There were (9) nine Use of Force Incidents in the month of August 2012.

- On August 4, 2012 a (26)(c) stole a cell phone out of a Fed Ex truck on Elm St. He was spotted on Warren St. and when approached ran and jumped over a barbed wire fence. Subsequently spotted at the Shell Gas Station on Monsignor O'Brien Highway. Officer Ray Pina ordered the defendant to stop but he continued running. Officer Pina then tackled the defendant and after a brief struggle, handcuffed him in the prone position with the assistance of Officer Dave Rosa. Defendant transported (26)(c) to jumping over a barbed wire fence while fleeing. The use of force was appropriate to affect the arrest for the fleeing felon who disobeyed a direct order by officer Pina to stop. (File # 12005977 –UOF #2012-047)
- On August 8, 2012 Officer Bikofsky was placing a 41 § 97D under arrest for 41 § 97D (26)(c) assaulted Officers Bikofsky and Costa. Officer Bikofsky used his hand to push West away from him. Officer Costa guided 41 § 97D to the ground and prone cuffed her. Use of force was found to be appropriate. (File # 12006104 –UOF 2012-056)
- On August 9, 2012 Officer Jason Callinan employed an arm bar to take down a (26)(c) when he assumed a fighting stance against the officer. This suspect was observed inhaling fumes from a Dust Off can. Use of force was found to be appropriate. Assessment of person— Drug use/unstable. (File#12006143 –UOF 2012-059)
- On August 11, 2012 Officer LaMonica had to use hands on force to get the defendant (26)(c) into the cell, when she refused to cooperate with the booking process. (26)(c) (26)(c) Use of force was found to be appropriate. Assessment of person-- (26)(c) (File # 12006204 –UOF 2012-050)
- On August 21, 2012 Officers M. Carter, B. Pasco, and Sgt. Ayala, responded to (26)(c) (26)(c) who was being violent and disruptive. (26)(c)

Page 6 –

**REF: Monthly Report – August 2012  
Professional Standards Unit**

(26)(c) Officers spoke with her relatives by phone about (26)(c) and condition. (26)(c)

she pushed the officers and attempted to flee. Officers used reasonable force to restrain her and place her on a Professional Ambulance stretcher. She was

(26)(c) suffered no injuries as a result of the force used by the officers. Use of force was found to be appropriate. Assessment of person-- (26)(c). (File # 12006526-UOF 2012-051)

- On August 22, 2012 as a result of a 41 § 97D the suspect 41 § 97D was told she was under arrest. She then attempted to flee, Officers Bongiorno and Cresta intercepted her with hands on techniques to try and stop her. When she again broke free Officers Bongiorno used an arm bar technique to take her down to the ground. Officers then were able to prone handcuff and control her. Use of force was found to be appropriate. (File # 12006550-UOF 2012-060)
- On August 25, 2012 Officer Grainger (hands, OC spray), Sgt. Ayala (hands), Sgt. Cabral (hands), Officer Charles McNeeley (PR-24), Officer David Collins (hands) and Officer Christopher Sullivan (knee strikes, OC spray, PR-24) had to use above described force to arrest

(26)(c) Use of force was found to be appropriate. (File # 12006626 -UOF 2012-051, 052, 053, 054, 055)

- On August 29, 2012 prisoner (26)(c) while sitting in the cell. Officers observed this on the camera and immediately went in to the cell. She was faking like she passed out. She jumped up and started screaming at the officers (26)(c) At this time the officers Lamonica and Darviris used hands on techniques to control her and prone handcuffed her. (26)(c) Use of force was found to be appropriate. (File # 12006732 -UOF 2012-057)

- On August 31, 2012 a Mr. Adniel Rosario, who was intoxicated and being disorderly, ignored officer's command to stop and attempted to flee. After jumping over the park fence at Winthrop and JFK Streets, Adniel stopped and after passing an unknown object to his brother Mizael, turned around and took a fighting stance. He began throwing punches with both fists clenched at Officers Peter Vellucci and Ryan Callinan. They were able to deflect his attack and employed hand maneuver to guide Adniel to the ground for handcuffing. Even while on the ground, Adniel continued fighting and punched Officer Vellucci several times in the stomach. At some point, before the officers were able to handcuff him, Adniel managed to free himself of the officers' hold and became involved in a one-to-one with Officer Vellucci, keeping a tight hold on the officer's leg. Officer Vellucci punched Adniel with a closed fist. Being punched did nothing to stop Adniel, who continued his assault on Officer Vellucci. Officer Vellucci then pepper sprayed Adniel on the face but this too failed to stop his violence assault on the officer. As Adniel and Officer Vellucci were wrestling on the ground, Officer Callinan found it necessary to pull out if PR 24 baton and quickly strike Adniel on the torso area to stop him from further hurting Officer Vellucci. When he saw his brother wrestling with the officer, Mizael attempted to come to his brother's aid. Officer Michael Taylor grabbed him and searched him for fear that the object his brother Adniel had given him might be a weapon or

Page 7 -

REF: Monthly Report - August 2012  
Professional Standards Unit

narcotics. Mizael forcibly pushed the officers who used hand techniques to guide him to the ground. Mizael wrestled with the officers but was finally handcuffed. A friend of the Rosario's, Jeraud Ilyas, attempted to prevent the officers from arresting his friends and had to be pepper sprayed. The Officers found themselves in a violent attack and struggle with these individuals, the amount of force used (Pepper Spray, PR-24, and hands) was appropriate and necessary and found to be within department policy. All three suspects were found to have consumed alcohol. (File #12006830- UOF2012-058)

**Vehicle Pursuits:**

- There were no vehicle pursuits for the month of August 2012

**Department vehicle accidents:**

- There were no department vehicle accidents for the month of August 2012

**Firearms Discharge:**

- There were no firearms discharge for the month of August 2012

**Retired Officer Identifications:**

- PSU followed up on no retired officer identification requests for August 2012

Respectfully Submitted,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Unit

CAMBRIDGE POLICE DEPARTMENT  
Professional Standards Unit

MONTHLY REPORT FOR: August 2012

<b>Activity</b>	<b>This Month This Year</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	1	2	5	
Staff Investigations	1	2	13	
Line Investigations	0	6	7	
Administrative Audits	2	9	41	
<b><i>TOTAL</i></b>	4	17	66	

**CAMBRIDGE POLICE DEPARTMENT**  
Professional Standards Unit

CITIZEN COMPLAINT TRACKING SYSTEM - August 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	5	---	--	2	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
<b>TOTAL</b>	1	5	0	1	---	---	---	---

LINE INVESTIGATION TRACKING SYSTEM - August 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		6	5	2	---	2	---	---
Sick Leave Violation	---	---	---	---	---	---	---	---
Court Time Violation	---	---	---	---	---	---	---	---
Tardiness Violation	0	1	---	---	---	---	---	---
Departmental Policy Violation (Duties)	----	---	---	---	---	---	---	---
<b>TOTAL</b>		3	1	2	---	---	---	---

CAMBRIDGE POLICE DEPARTMENT

# Professional Standards Unit

STAFF INVESTIGATIONS TRACKING SYSTEM - August 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		2	---	---	2	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Various)	1	11	---	---	---	---	---	---
<b>TOTAL</b>	1	13	9	1	2	1	---	---

ADMINISTRATIVE AUDITS TRACKING SYSTEM - August 2012

									<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>2012Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>	<b>Recommendations</b>				
Audits	39	0	29	---	---	---	---	0				
Departmental Policy	3	---	3	---	---	---	---	3				
Other	---	---	---	---	---	---	---	---				
<b>TOTAL</b>	42	0	32	32	0	0	0	2				



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner R. Haas

**DATE:** September 13, 2012

**FROM:** Deputy Superintendent Steven J. DeMarco

**SUBJECT:** Performance Measures FY13

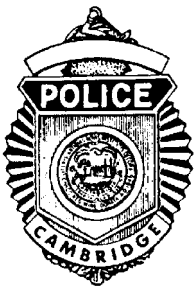
Sir:

The following is a summary of the FY13 performance measures as of August 31, 2012

<b>PERFORMANCE MEASURES</b>	<b>FY12 PROPOSED</b>	<b>06/30/11 ACTUAL</b>	<b>FY13 PROPOSED</b>	<b>8/31/12 ACTUAL</b>
1. Number of administrative audits conducted by staff	8	7	8	1
2. Complete "quality of service" assessment forms – incident reports	250	300	300	37
3. Complete "quality of service" assessment forms – m/v stops	250	301	300	50
4. Conduct field inspection audits	60	31	60	7

Respectfully,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Section



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Robert C. Haas

**DATE:** October 30, 2012

**FROM:** Deputy Superintendent Steven DeMarco

**REF:** Professional Standards Unit

**SUBJECT:** Monthly Report – September 2012

Sir:

The following are the monthly reports for the Professional Standards Unit. The first report is a synopsis of all citizen complaints, staff investigations, line investigations, administrative audits, Police Review and Advisory Board (PRAB) complaints forwarded to the Department and a miscellaneous section that outlines other unit activity. Also included is a report that identifies the monthly performance measures of the section, a summary of all use of force incidents for the month and an update on field inspections.

### **Overall Unit Activity**

This page will chart the total number of cases handled by the unit, and also subdivide the total number of cases into four (4) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

### **Types of Complaint/Investigation and Disposition**

These pages define and categorize the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations and administrative audits. These charts show how many investigations are being conducted in each system, how many cases are open, how many are closed and the disposition of each closed case.

The following is a narrative of all citizen complaints, staff investigations, line investigations, administrative audits and PRAB cases received or initiated during the month.

**Citizen Complaints**

There were no citizen complaints filed during the month of September 2012.

**Staff Investigations**

There were no Staff Investigations initiated during the month of September 2012.

**Line Investigations**

There was no Line Investigation initiated during the month of September 2012.

**Administrative Audits**

There were seven (2) administrative audits conducted during the month of September 2012.

- All officers inspected were found in compliance.

**PRAB**

There were no Police Review and Advisory complaints received during the month of August 2012.

**INQUIRY**

PSU followed up on four (4) inquiries during the month of September 2012.

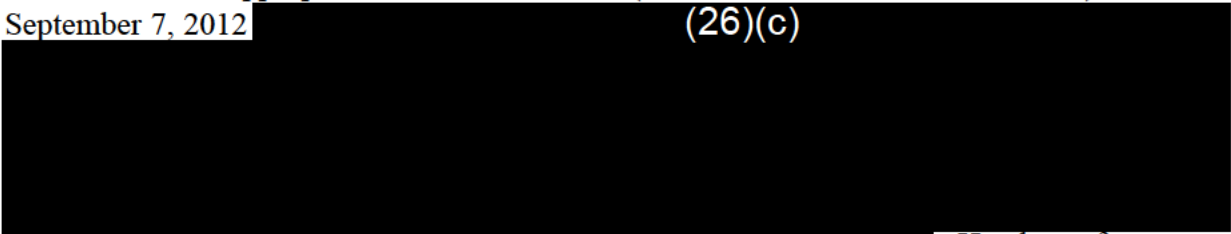
- September 7, 2012, the department received a letter from (26)(f) regarding an interaction with an officer in Harvard Square. (26)(f) alleges that the officer told him to leave Harvard Sq. because he didn't possess the proper permits to perform and solicit donations. (26)(f) claimed this to be a violation of his freedom to practice his religion and his civil rights as a handicapped person. After meeting with PSU (26)(f) does not wish to pursue a complaint against the officer. No formal complaint at this time. (2012-082).
- September 17, 2012 (26)(f) sent an email to P.S.U. regarding information obtained about her and included in an incident report from June 14, 2012. After PSU spoke to her it was unclear the nature of (26)(f) complaints against any employee of this department. Main issue was with detectives not responding back to her and wrong information in a report. Lt. Donahue spoke to (26)(f) and she does not wish to file a complaint but she just felt a detective should have gotten back to her regarding her case (so no complaint about an officer's conduct). No formal complaint at this time. (2012-083).
- September 22, 2012 an email was sent to P.S.U. from (26)(f) regarding an interaction with a police officer on Palmer St. on September 21, 2012 at approximately 10:45p.m. (26)(f) does not specify if the officer in question is a Cambridge police officer or not. PSU contacted (26)(f) and spoke to him regarding his encounter. (26)(f) did not wish to file a formal complaint. No formal complaint at this time. (2012-084).

*REF: Monthly Report – September 2012*  
*Professional Standards Unit*

- September 24, 2012 (26)(f) wrote a letter to Commissioner Haas about an encounter with two Cambridge Police officers on Friday September 21 at approximately 7:00 pm at Charles St. between Second and Third Streets. He characterized the encounter as unpleasant although according to him the outcome was acceptable. This all revolved around a delivery truck that was attempting to make a delivery at 58 Charles Street and illegally parked. PSU contacted (26)(f) and spoke to him regarding his encounter. (26)(f) did not wish to file a formal complaint. No formal complaint at this time. (2012-089).

**Use of Force Incidents:**

There were seven (7) nine Use of Force Incidents in the month of September 2012.

- September 5, 2012, Mr. Charles Burnett was arrested for trespassing after refusing to leave a business located within the Porter Square shopping center after being ordered by the store manager to leave. Mr. Burnett was also trespassed verbally on 03/31/2012 by the store's manager. While being placed under arrest, Mr. Burnett resisted the officer's attempts to place his arms behind his back and to handcuff him. He tightened up his arms and pulled his hands away after we gave him verbal commands to place his hands behind his back. It took several seconds to regain control of Mr. Burnett and place him into custody. Strong hands on force were found to be appropriate to affect the arrest. (File # 12006970 –UOF #2012-061)
- September 7, 2012 (26)(c)  
  
Hands on force were found to be appropriate to affect the arrest. (File # 12007034 –UOF #2012-063)
- September 10, 2012 two officers responded to 35 White Street (CVS Pharmacy) for a report of a shoplifter. Upon arrival the officers determined that a Ms. Jennifer Marie Higgins had shoplifted over \$450 dollars worth of merchandise. The officers while attempting to arrest her she refused to obey the officer's verbal orders to place her hands behind her back. As the officers attempted to place her in handcuffs she resisted their efforts by locking her hands in front of her body and pulling away from the officers. The officers then placed her in the prone position and she continued to struggle. Hands on and prone handcuffing by the officers Mark Smith's was determined to be appropriate. (File # 12007135–UOF #2012-062)
- September 13, 2012 an officer performing the detail at the Galleria Mall was in the process of making an arrest. A struggle ensued and the officer had to take the suspect down to the ground using hands on techniques. During the struggle the suspect sustained minor scratches to his left arm and his right ear. The suspect was transported to the Cambridge hospital for treatment and an evaluation due to the fact that the suspect appeared to be under the influence of an unknown substance. The officer was also transported to the hospital for right arm and hand pain which he sustained during the struggle. Hands on force were found to be appropriate to affect the arrest. (File # 12007227 –UOF #2012-064)
- September 19, 2012 a prisoner being guarded at the hospital was observed sitting up in the bed and manipulating the bar where his hand cuffs were. The officer approached the prisoner and told him to lie down. The prisoner then swung his right elbow at the officer. The officer then

***REF: Monthly Report – September 2012  
Professional Standards Unit***

grabbed the prisoner's shoulder and while forcing his shoulder back onto the hospital bed, the officer's left hand became caught between the prisoner's shoulder and the right side rail of the hospital bed. The officer was treated in the emergency room of the hospital and returned to work without limitations. Hands on force were found to be appropriate to secure the prisoner. (File # 12007401 –UOF #2012-067)

- September 23, 2012 officers responded to a report of a robbery in progress. As officers arrived they observed several persons waving them down stating there was a fight between two males actively taking place just up the street. Upon arrival the officers had to separate the combatants. After briefly speaking with the parties, it was determined this was not a robbery but a domestic assault and battery. One of the involved persons was very agitated and intoxicated and would not follow simple commands from the officer's. It was determined that this person was the aggressor and was to be placed under arrest. The individual actively resisted the officer's attempts to place him into handcuffs (would not place hands behind back, flexed or straightened arms resisting being handcuffed). The officers then used hands only to gain control of the suspect until they were able to get him into the handcuffs. At no time during their attempt to handcuff the suspect did either officer strike the suspect with either their hands or weapon. The suspect was not taken to the ground. Once at the station while being booked, the defendant alleged he was struck in the head by the officers. [REDACTED] (26)(c) [REDACTED] The force used (hands only) was reasonable and justified under current policy to effect this arrest. (File # 12007497–UOF #2012-068)
- September 28, 2012 officers responded to a Section 12 at 12 Hunting St. #3. The individual agreed to go to the hospital. As the individual was leaving the apartment he took off down the stairs trying to get away. Officers grabbed him as they got outside and the momentum caused them to fall to the ground. The force that the Officers used was reasonable and appropriate. (File # 12007665–UOF #2012-069)

**Vehicle Pursuits:**

- There were no vehicle pursuits for the month of September 2012

**Department vehicle accidents:**

- There was one (1) department vehicle accidents for the month of September 2012  
September 27, 2012 Traffic Officer Arthur was involved in a preventable motor vehicle accident at Reed Street and Rindge Avenue. (File # 12007622)

**Firearms Discharge:**

- There were no firearms discharge for the month of September 2012

**Retired Officer Identifications:**

- PSU followed up on no retired officer identification requests for September 2012

Respectfully Submitted,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Unit

CAMBRIDGE POLICE DEPARTMENT  
Professional Standards Unit

MONTHLY REPORT FOR: September 2012

<b>Activity</b>	<b>This Month This Year</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	0	6	5	
Staff Investigations	0	3	13	
Line Investigations	0	6	7	
Administrative Audits	2	9	43	
<b><i>TOTAL</i></b>	2	24	68	

**CAMBRIDGE POLICE DEPARTMENT**

Professional Standards Unit

CITIZEN COMPLAINT TRACKING SYSTEM - September 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	-	5	---	--	2	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
<b>TOTAL</b>	-	5	0	1	---	---	---	---

LINE INVESTIGATION TRACKING SYSTEM - September 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		6	5	2	---	2	---	---
Sick Leave Violation	---	---	---	---	---	---	---	---
Court Time Violation	---	---	---	---	---	---	---	---
Tardiness Violation	0	1	---	---	---	---	---	---
Departmental Policy Violation (Duties)	----	---	---	---	---	---	---	---
<b>TOTAL</b>		3	1	2	---	---	---	---

CAMBRIDGE POLICE DEPARTMENT

# Professional Standards Unit

STAFF INVESTIGATIONS TRACKING SYSTEM - September 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		2	---	---	2	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Various)	-	11	---	---	---	---	---	---
<b>TOTAL</b>	-	13	9	1	2	1	---	---

ADMINISTRATIVE AUDITS TRACKING SYSTEM - September 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>2012Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>	<b>Recommendations</b>
Audits	41	0	41	41	---	---	---	0
Departmental Policy	3	---	3	3	---	---	---	3
Other	---	---	---	---	---	---	---	---
<b>TOTAL</b>	44	0	44	44	0	0	0	2





# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner R. Haas

**DATE:** October 30, 2012

**FROM:** Deputy Superintendent Steven J. DeMarco

**SUBJECT:** Performance Measures FY13

Sir:

The following is a summary of the FY13 performance measures as of September 30, 2012

<b>PERFORMANCE MEASURES</b>	<b>FY12 PROPOSED</b>	<b>06/30/11 ACTUAL</b>	<b>FY13 PROPOSED</b>	<b>9/30/12 ACTUAL</b>
1. Number of administrative audits conducted by staff	8	7	8	3
2. Complete "quality of service" assessment forms – incident reports	250	300	300	54
3. Complete "quality of service" assessment forms – m/v stops	250	301	300	75
4. Conduct field inspection audits	60	31	60	11

Respectfully,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Section



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Robert C. Haas

**DATE:** November 19, 2012

**FROM:** Deputy Superintendent Steven DeMarco

**REF:** Professional Standards Unit

**SUBJECT:** Monthly Report – October 2012

Sir:

The following are the monthly reports for the Professional Standards Unit. The first report is a synopsis of all citizen complaints, staff investigations, line investigations, administrative audits, Police Review and Advisory Board (PRAB) complaints forwarded to the Department and a miscellaneous section that outlines other unit activity. Also included is a report that identifies the monthly performance measures of the section, a summary of all use of force incidents for the month and an update on field inspections.

### **Overall Unit Activity**

This page will chart the total number of cases handled by the unit, and also subdivide the total number of cases into four (4) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

### **Types of Complaint/Investigation and Disposition**

These pages define and categorize the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations and administrative audits. These charts show how many investigations are being conducted in each system, how many cases are open, how many are closed and the disposition of each closed case.

The following is a narrative of all citizen complaints, staff investigations, line investigations, administrative audits and PRAB cases received or initiated during the month.

### **Citizen Complaints**

There were no citizen complaints filed during the month of October 2012.

### **Staff Investigations**

There were three (3) Staff Investigations initiated during the month of October 2012.

### **Line Investigations**

There was no Line Investigation initiated during the month of October 2012.

### **Administrative Audits**

There were two (2) administrative audits conducted during the month of October 2012.

- All officers inspected were found in compliance at a roll call inspection
- Traffic Stop Data Collection audit revealed we are still not filling out these forms at an acceptable frequency. Email reminder to Command Staff regarding audit findings and supervisor responsibilities.

### **PRAB**

There were one (1) Police Review and Advisory complaints received during the month of October 2012.

### **INQUIRY**

PSU followed up on two (2) inquiries during the month of October 2012.

- On Oct. 2, 2012 a complainant states that she was wrongfully stopped by a Traffic officer while operating her motor vehicle at Windsor and Harvard St. Several minutes into the recorded interview at PSU the complainant abruptly terminated the interview, walking out and saying, 'forget it', as a result of being questioned about aspects of her interaction with the officer. A complaint form was mailed to her; she was also escorted down to the first floor lobby by and asked several times to reconsider and return to the interview. (2012-086)
- On October 6, 2012 a complainant emailed the Quality Control email group to report a complaint about an officer working a detail at the intersection of Galileo Way and Broad St on Saturday October 6 at 8:30 am. It was later determined to be the State Police. The complainant was notified regarding this information. (2012-092)

**Detail Infraction**-A complaint alleged that an officer violated the Detail Policy (section B, line 2 “Details will be distributed by the Detail Office Sergeant or designee, or in his/her absence by a designated uniformed Sergeant, beginning at 10:00 am. for Day Shift and beginning at 6:00 p.m. for First Half Shift”), (section B, line 3 “Distribution of details shall be carried out on the basis of alphabetic rotation of the eligible on-duty list with each officer choosing a specific detail in turn”), (section F, line 6 “Police Officers of the City of Cambridge shall perform only those paid police details which are received and subsequently assigned by either the Detail Office or the issuing Sergeant”) on

several occasions. The complaint was substantiated as it was admitted to by the officer. (26)(c)

### **Use of Force Incidents:**

There were seven (7) seven Use of Force Incidents in the month of October 2012.

- October 2, 2012 Officers responded to the Mt. Auburn Hospital Emergency Room after hospital security complained that a just discharged patient returned to the hospital and refused to leave. Hospital staff insisted that this individual must leave the facilities, including the outside area of ER, which belongs to and is controlled by the hospital. Officers repeatedly warned the individual that he would face arrest if continued to refuse leave the confines of the hospital property. The individual ignored the officers' warnings and, instead, suddenly got up from the wheelchair and rushed toward the ER's main door in an attempt to enter the hospital building. The officers then grabbed this individual by his shoulders with their hands and guided him to the ground, where he was handcuffed and placed under arrest. Strong hands on force were found to be appropriate to affect the arrest. (File # 12007884-UOF #2012-065)
- On October 6, 2012 officers were in the area of Massachusetts Ave. and Brookline St. when they encountered a male. During this encounter, this male poked one of the officers in the chest in a forceful manner. The officers attempted to place this individual under arrest and used hands on techniques and they placed him on the ground in the prone position to control him and to place him in handcuffs. The use of force was appropriate and in compliance with Cambridge Police Department policy and procedure. (File # 12007885-UOF #2012-066)
- October 7, 2012 an officer observed a disturbance between (26)(f), (26)(c) (26)(c). When the officer approached to assist, the patron swung and tried to punch the officer. The officer then sprayed the patron with his OC to control him and place him under arrest. (26)(c). The use of force was appropriate and in compliance with Cambridge Police Department policy and procedure. (File # 12007910-UOF #2012-071)
- On October 7, 2012 an officer encountered a very combative subject in the area of 1238 Massachusetts Ave. In order to control this individual and place him under arrest hands on and prone handcuffing techniques were used. The use of force was appropriate and in compliance with Cambridge Police Department policy and procedure. (File # 12007911-UOF #2012-072)
- October 10, 2012 while taking a subject into custody for trespassing at The Middle East restaurant an officer told the arrested individual that he would use his pepper spray if he did not stop flailing and pulling away from the officer as he attempted to handcuff him. The subject complied and was not sprayed. While waiting for the wagon the subject lunged at the officer and fearing that the subject was going to head butt or spit in his face the officer pushed him away. The use of force was appropriate and in compliance with Cambridge Police Department policy and procedure. (File # 12007983-UOF #2012-070)
- October 13, 2012 officers responded to a robbery call in the area of 589 Mass. Ave. Upon arrival they attempted to speak to the victim who being restrained by a few persons present. The victim was acting violent and bit one of the persons (a female) attempting to control him. This individual then swung at one of the officers as they tried to speak to him. The officer then blocked the punch and both officers used hands on and prone handcuffing techniques to handcuff this individual and place him under arrest. During the arrest the individual hit his head

***REF: Monthly Report – October 2012  
Professional Standards Unit***

on the brick sidewalk and (26)(c)  
Witness statements were obtained at the scene by the responding sergeant that corroborated the officer's account of the events. The use of force was appropriate and in compliance with Cambridge Police Department policy and procedure. (File # 12008099-UOF #2012-073)

- On October 18, 2012 an officer effected an arrest for domestic assault and battery in the area of 41 § 97D. The defendant, refused to obey the officer's verbal commands to put his hands behind his back. The defendant became actively resistant by tensing his arms and pulling them towards his chest as the officer attempted to place him in handcuffs. The defendant also kicked the officer in the shin and knee. In response to control the defendant, the officer struck the defendant in the ribs three times with a closed fist. The defendant had a preexisting injury not related to the officer's use of force; (26)(c)  
The use of force was appropriate and in compliance with Cambridge Police Department policy and procedure. (File # 12008232-UOF #2012-074)

**Vehicle Pursuits:**

- There were no vehicle pursuits for the month of October 2012

**Department vehicle accidents:**

- There was two (2) department vehicle accidents for the month of October 2012  
October 1, 2012 Wagon 1, Massachusetts Police registration (26)(n) parked at the corner of Main Street and Hayward Street. The Wagon was legally parked in the last metered spot metered on Main Street. The officer was sitting in the vehicle when he noticed a large truck in his rearview mirror attempting to turn right onto Main Street from Hayward Street. He thought the truck was getting too close to the rear of the Wagon. Before he could get the operator's attention, he felt an impact from the rear of the vehicle. The Wagon had sustained damage to the rear left corner of the prisoner transport box. There were three discernible gouges in the metal trimming of the box. The accident was found to be non-preventable. File 12007738
- On October 19, 2012 an officer was operating cruiser (26)(n) when he was dispatched to a call. During the response, the officer, drove into a wooden timber mulch embankment causing damage to the undercarriage of the cruiser. Because of the lack of lighting in this parking lot and the inclement weather (rain) this accident was found to be not preventable. File 12008269

**Firearms Discharge:**

- There were no firearms discharge for the month of October 2012

**Retired Officer Identifications:**

- PSU followed up on no retired officer identification requests for October 2012

Respectfully Submitted,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Unit

CAMBRIDGE POLICE DEPARTMENT  
Professional Standards Unit

MONTHLY REPORT FOR: October 2012

<b>Activity</b>	<b>This Month This Year</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	0	6	5	
Staff Investigations	4	3	17	
Line Investigations	0	6	7	
Administrative Audits	2	9	44	
<b><i>TOTAL</i></b>	6	24	74	

**CAMBRIDGE POLICE DEPARTMENT**  
Professional Standards Unit

CITIZEN COMPLAINT TRACKING SYSTEM - October 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	-	5	---	--	2	---	---	---
Improper Police Procedure	---	---	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
<b>TOTAL</b>	-	5	0	1	---	---	---	---

LINE INVESTIGATION TRACKING SYSTEM - October 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Exonerated</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		6	5	2	---	2	---	---
Sick Leave Violation	---	---	---	---	---	---	---	---
Court Time Violation	---	---	---	---	---	---	---	---
Tardiness Violation	0	1	---	---	---	---	---	---
Departmental Policy Violation (Duties)	----	---	---	---	---	---	---	---
<b>TOTAL</b>		3	1	2	---	---	---	---

CAMBRIDGE POLICE DEPARTMENT

# Professional Standards Unit

STAFF INVESTIGATIONS TRACKING SYSTEM - October 2012

					<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		2	---	---	2	---	---	---
Improper Police Procedure	5	5	---	---	---	---	---	---
Excessive Force	---	---	---	---	---	---	---	---
Criminal Conduct	---	---	---	---	---	---	---	---
Civil Rights Violation	---	---	---	---	---	---	---	---
Departmental Policy Violation (Various)	-	11	---	---	---	---	---	---
<b>TOTAL</b>	5	18	11	7	2	1	---	---

ADMINISTRATIVE AUDITS TRACKING SYSTEM - October 2012

									<b><u>CASE DISPOSITIONS</u></b>			
<b>Nature of Complaint</b>	<b>2012Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>	<b>Recommendations</b>				
Audits	42	0	41	41	---	---	---	0				
Departmental Policy	3	---	3	3	---	---	---	3				
Other	---	---	---	---	---	---	---	---				
<b>TOTAL</b>	45	0	44	45	0	0	0	2				





# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner R. Haas

**DATE:** November 19, 2012

**FROM:** Deputy Superintendent Steven J. DeMarco

**SUBJECT:** Performance Measures FY13

Sir:

The following is a summary of the FY13 performance measures as of October 31, 2012

<b>PERFORMANCE MEASURES</b>	<b>FY12 PROPOSED</b>	<b>06/30/11 ACTUAL</b>	<b>FY13 PROPOSED</b>	<b>9/30/12 ACTUAL</b>
1. Number of administrative audits conducted by staff	8	7	8	3
2. Complete "quality of service" assessment forms – incident reports	250	300	300	69
3. Complete "quality of service" assessment forms – m/v stops	250	301	300	97
4. Conduct field inspection audits	60	31	60	11

Respectfully,

Steven J. DeMarco  
Deputy Superintendent  
Professional Standards Section